

Installing the myNAS Mobile App

The myNAS application provides remote PBS job monitoring capability on your iPhone, iPad, or Android device. With myNAS, you can:?

- View the status of your PBS jobs
- Receive notifications when your jobs change state or produce output
- Access job output files
- View the status and availability of HECC computing resources
- Read the latest HECC news

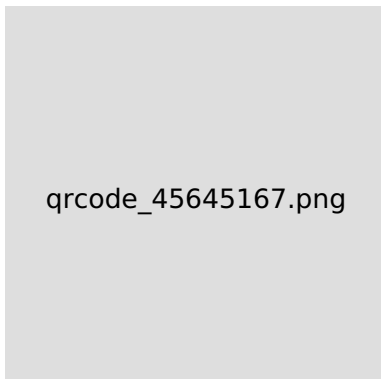
For more information about myNAS features, see [Using the myNAS Mobile App](#).

Downloading and Installing myNAS

To download the myNAS app, you need a NASA Agency User ID (AUID) and password. To view job information using the app, you must have an active NAS account.

Complete these steps to download and install myNAS for iOS or Android.

1. Scan this QR code to quickly access the myNAS download page:



Note: If you prefer, you can launch a browser on your device and navigate to the myNAS page on the [Apps@NASA site](#).

2. On the myNAS page, scroll until you see links for **iOS** and **Android**, and tap the the appropriate link.
3. Tap **Please sign in to install this app**, then log into Launchpad using your RSA token or your your AUID and password. Once you log in, the previous screen will appear again, showing the links for **iOS** and **Android**. Tap the link for your operating system again.
4. Tap the download link for your operating system (for example, **Download myNAS iOS 1.1.5**), and follow the installation steps on your device.
5. After the app finishes downloading, the myNAS icon will appear on your device. Tap the icon to open the app.

iOS users: If you receive the notification "Untrusted Enterprise Developer" when you attempt to open myNAS, you will need to enable NASA apps in your device settings as follows: **Settings > General > Device Management > NASA > Trust "NASA."** For more information, see [Guidelines for installing custom enterprise apps on iOS](#) at the Apple support website.

6. Log into myNAS using your AUID and password. You can create a PIN to use for subsequent logins.

7. **Optional:** In your device settings, enable push notifications for myNAS if you want to receive alerts (recommended).

After you log into myNAS, the app will retrieve your job information. This can take up to 2-3 minutes the first time you log in; subsequent job information updates will take only a few seconds.

Notes:

- Several NASA applications share the same PIN. If you already have a NASA app on your device, such as NASA Contacts or WebTADS, myNAS might request only your existing PIN rather than your AUID and password.
- If you change your AUID password, you will be prompted to re-authenticate using your full AUID and password the next time you log into myNAS. (You might also need to reset your PIN.)
- On the iPad, myNAS runs with an iPhone emulator. You can view the app in window mode, which has the same resolution as the iPhone, or in full screen mode. To switch between the two views, toggle the 2x icon in the lower right corner of the screen.

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<https://www.nas.nasa.gov/hecc/support/kb/entry/470/>